STARTING TO LOOK AT A PERFORMANCE PROBLEM

This presentation at:

http://www.circle4.com/papers/common-perfprobs.pdf



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AGENDA

How to avoid performance crit sits! Where to start when there is a problem Performance Tools

AVOIDING PROBLEMS

UNDERSTAND YOUR WORKLOAD

Are you about speed?

- Speed is distance over time or performance
- Affected by clock speed, memory and I/O bandwidth, etc
- Basically how much can I push through one core
- Higher frequency cores
- May run better with SMT2 or SMT or dedicated cores

Or throughput?

- Volume over time or capacity
- How many concurrent things can I push through
- Affected by pipelining and SMT

Architect accordingly

Check for gating factors that could impact use of SMT

• i.e. is there one thread that controls all work?

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APPLICATIONS AND SPLPARS

Applications do not need to be aware of Micro-Partitioning

Not all applications benefit from SPLPARs

Applications that may not benefit from Micro-Partitioning:

- Applications with a strong response time requirements for transactions may find Micro-Partitioning detrimental:
 - Because virtual processors can be dispatched at various times during a timeslice
 - May result in longer response time with too many virtual processors:
 - Each virtual processor with a small entitled capacity is in effect a slower CPU
 - Compensate with more entitled capacity (2-5% PUs over plan)
- Applications with polling behavior
- CPU intensive application examples: DSS, HPC, SAS

Applications that are good candidates for Micro-Partitioning:

- Ones with low average CPU utilization, with high peaks:
 - Examples: OLTP, web applications, mail server, directory servers

In general Oracle databases are fine in the shared processor pool

For licensing reasons you may want to use a separate pool for databases

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UNDERSTAND SMT

SMT

- Threads dispatch via a Virtual Processor (VP)
- SMT1: Largest unit of execution work
- SMT2: Smaller unit of work, but provides greater amount of execution work per cycle
- SMT4: Smallest unit of work, but provides the maximum amount of execution work per cycle
- On POWER7, a single thread cannot exceed 65% utilization
- On POWER6 or POWER5, a single thread can consume 100%
- Understand thread dispatch order
- VPs are unfolded when threshold is reached
 - P5 and P6 primary and secondary threads are loaded to 80% before another VP unfolded
 - In P7 primary threads are loaded to 50%, then VPs are unfolded. Secondary threads are used when VPs are all in use for primary threads. When secondaries are loaded to 50% tertiary threads are dispatched

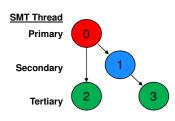


Diagram courtesy of IBM



ENTITLEMENT AND VPs

Utilization calculation for CPU is different between POWER5, 6 and POWER7 VPs are also unfolded sooner (at lower utilization levels than on P6 and P5)

This means that in POWER7 you need to pay more attention to VPs

- You may see more cores activated a lower utilization levels
- But you will see higher idle
- If only primary SMT threads in use then you have excess VPs

Try to avoid this issue by:

- Reducing VP counts
- Use realistic entitlement to VP ratios
 - 10x or 20x is not a good idea
 - Try setting entitlement to .6 or .7 of VPs
- Ensure workloads never run consistently above 100% entitlement
- Too little entitlement means too many VPs will be contending for the cores
- Performance may (in most cases, will) degrade when the number of Virtual Processors in an LPAR exceeds the number of physical processors

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UNCAPPED VS CAPPED

Capped LPARs can cede unused cycles back but can never exceed entitlement

Uncapped LPARs can exceed entitlement up to the size of the pool or the total virtual processors, whichever is smaller

Unused capacity is ceded back

User defined weighting (0 to 255) is used to resolve competing requests Weights are share based

- 2 LPARs need 3 cores each
- Only 3 cores available
- If A is 100 and B is 200 then A gets 1 core and B gets 2 cores

Use common sense when planning your use of weights and remember the default is 128

Prod VIO 192Prod 160Test/Dev 128

Have a plan, not necessarily this one – document it well

GENERAL SERVER SIZING THOUGHTS

Correct amount of processor power

Balanced memory, processor and I/O

Min, desired and max settings and their effect on system overhead Memory overhead for page tables, TCE, etc that are used by virtualization

Shared or dedicated processors

Capped or uncapped

If uncapped – number of virtual processors

Do not starve your VIO servers!

Set entitlement and VPs correctly

Be cautious of sizing studies – they tend to undersize memory and sometimes cores and usually do not include the VIO server needs

Consider whether the workload will play well with shared processors

Never underestimate the power of common sense

Scale by rPerf (or other benchmark data) NOT by ghz when comparing boxes

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ADAPTER PRIORITIES AFFECT PERFORMANCE 9117-MMC Power 770 Layout 5877 pcie only I/O Drawer 123487 Top 123456 has GX cables Bottom 2468ab Alloc Alloc Alloc Slot Desc Slot Desc Slot IOC C1 8GB DP fibre 8GB DP fibre lpar1 C1 8GB DP fibre lpar1 4PT 10/100/1000 C2 4PT 10/100/1000 lpar1 C2 4PT 10/100/1000 lpar1 C2 1 C3 8GB DP fibre vio2 **C3** 8GB DP fibre vio1 **C3** 1 C4 4PT 10/100/1000 vio2 4PT 10/100/1000 vio1 8GB DP fibre C5 8GB DP fibre C5 4PT 10/100/1000 vio1 C5 8GB DP fibre vio2 2 C6 4PT 10/100/1000 4PT 10/100/1000 4GB DP fibre vio1 vio2 C6 6 lpar1 2 **C7** 4GB DP fibre 7 3 D1 146GB disk D1 146GB disk **C8** 8 vio1 vio1 3 146GB disk vio2 146GB disk vio2 **C9** 9 3 C10 10 3 **S**FORSYTHE

MAKE SURE YOUR PAGE SPACE IS CORRECT

More than one page volume
All the same size including hd6
Page spaces must be on different disks to each other
Do not put on hot disks
Mirror all page spaces that are on internal or non-raided
disk

How much page space is needed?

- That depends
- Some software vendors require 2X memory and will not support it without that
- Others are fine with something more sensible

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Help the Hypervisor!

Help the hypervisor cleanly place partitions when they are first defined and activated.

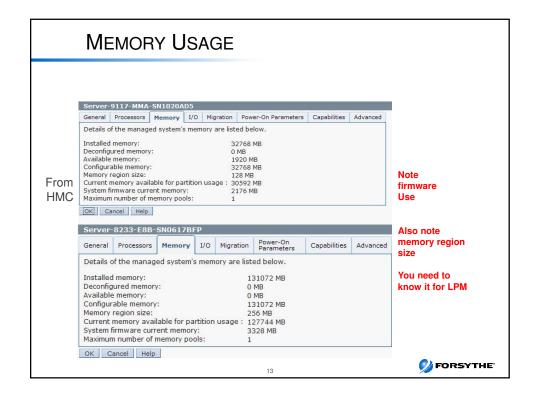
Define dedicated partitions first.

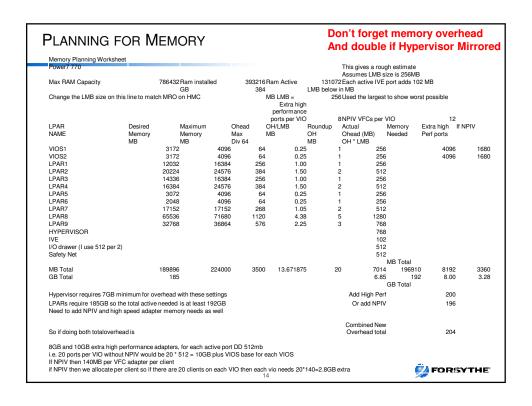
Define large partitions first.

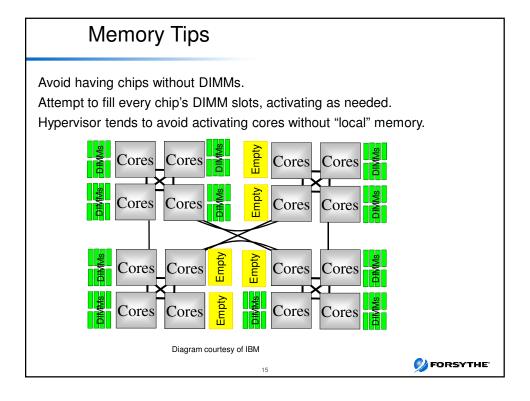
Within shared pool, define large partitions first.

At system (not partition) IPL, PowerVM will allocate resources cleanly. Do not set maximum memory setting too high as you will waste memory Fill your memory dimms to get maximum bandwidth

Don't mix memory dimms of different speeds







TIPS TO KEEP OUT OF TROUBLE

Check the latest performance apars have all been installed

- · Yes this means you need to stay current
- See Stephen Nasypany Optimization Presentations

Keep firmware up to date

 In particular, look at the firmware history for your server to see if there are performance problems fixed

Information on the firmware updates can be found at:

- http://www-933.ibm.com/support/fixcentral/
 - i.e. in AL720 064 there is a Hypervisor dispatch bug
 - It is fixed in concurrent update AL720_101

Firmware history including release dates can be found at:

- Power7 Midrange
 - http://download.boulder.ibm.com/ibmdl/pub/software/server/firmware/AM-Firmware-Hist.html
- Power7 High end
 - http://download.boulder.ibm.com/ibmdl/pub/software/server/firmware/AL-Firmware-Hist.html

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MORE TIPS TO KEEP OUT OF TROUBLE

Ensure software stack is current

Ensure compilers are current and that compiled code turns on optimization To get true MPIO run the correct multipath software

Ensure system is properly architected (VPs, memory, entitlement, etc)

Use the correct tunables for the version you are running

Always read the READMEs for firmware, etc updates

· Sometimes there is a prerequisite action to avoid problems

COLLECT BASELINES when the system is well DOCUMENTATION

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HAVE A PLAN FOR MAKING CHANGES

- 1. Describe the problem.
- 2. Measure where you're at (baseline).
- 3. Recreate the problem while getting diagnostic data (perfpmr, your own scripts, etc.).
- 4. Analyze the data.
- 5. Document potential changes and their expected impact, then group and prioritize
 - Remember that one small change that only you know about can cause significant problems so document ALL changes
- 6. Make the changes.
 - 1. Group changes that go together if it makes sense to do so but don't go crazy
- 7. Measure the results and analyze if they had the expected impact; if not, then why
- 8. Is the problem still the same? If not, return to step 1.
- 9. If it's the same, return to step 3.

This may look like common sense but in an emergency that is the first thing to go out the window



F	PARAMET	ER SE	TTINGS	- SUMMARY	
PARAMETER	DEFAULTS AIXv5.3	S AIXv6	AlXv7	NEW SET ALL TO	
NETWORK (no)					
rfc1323	0	0	0	1	
tcp_sendspace	16384	16384 16384	16384	262144 (1Gb)	
tcp_recvspace	16384 9216	9216	16384 9216	262144 (1Gb) 65536	
udp_sendspace udp_recvspace	42080	42080	42080	655360	
MEMORY (vmo)					
minperm%	20	3	3	-	
maxperm%	80	90	90		JFS, NFS, VxFS, JFS
maxclient%	80	90	90		JFS2, NFS
lru_file_repage	1	0	0	-	
lru_poll_interval	?	10	10		
Minfree	960	960	960		
Maxfree	1088	1088	1088		
page_steal_method	0	0 / 1	(TL)	1 1	
JFS2 (ioo)					
j2_maxPageReadAhead	128	128	12	28 as needed	
j2_dynamicBufferPrealloca	ation 16	16	1	6 as needed	1
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OK I HAVE A PROBLEM – NOW WHAT DO I DO?

TAKE A DEEP BREATH!



RULES OF THE ROAD

Clear the room of unnecessary people so you can think (but be nice) Always have a baseline to compare to

• In order to know what is bad you have to know what is normal

Take new baselines before and after changes

Don't make so many changes it is impossible to figure out what broke it

Make sure there is good documentation

- Sysplan from HMC or use HMC Scanner (for HMC and Flexmgr)
- LPAR layouts
- Allocation list

Change control

Step 1 – gather information

- Need a clear description of the problem
 - What happened
 - What is the problem
 - Any error messages, etc

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I will use Google before asking dumb questions. I will use Google before asking dumb questions.

BASELINE

You can use perfpmr, nmon or whatever works for you

• Must be consistent and repeatable

On AIX v5.3 you must download nmon12 – don't use the nmon topas version

I collect nmon data 7/24 as follows:

Crontab entry:

• 59 23 * * * /usr/local/bin/runnmon.sh >/dev/null 2>&1 runnmon.sh:

#!/bin/ksh

#

cd /usr/local/perf

/usr/bin/nmon -ft -A -M -L -^ -s 150 -c 576



LOW HANGING FRUIT

Check change control - was there anything changed?

Do I have any hardware errors in errpt?

Does lsps -a or lsps -s show you have a lot of page space used?

Is my system approaching 100%

• If shared pool am I constantly over entitlement or am I constantly folding/unfolding VPs

Is the ratio of SYS% more than USR%?

Does my batch window extend into my online?

Is there unexplained I/O wait?

Are my CPU's and threads being used fairly evenly?

Is the I/O fairly well spread between disks? / Adapters?

Any full filesystems - especially /var or / or /usr

Error messages

- /etc/syslog.conf will tell you where they are
- Look at errpt a lot of problems are made clear there

Check at Fix Central in case it is a known bug

http://www-933.ibm.com/support/fixcentral/

Do the same at the firmware history site in case it is fixed at the next firmware update

 $Know\ how\ to\ use\ PerfPMR-before\ you\ need\ to... \\ \ http://publib.boulder.ibm.com/infocenter/pseries/v5r3/index.jsp?topic=/com.ibm.aix.prftungd/doc/prftungd/reporting_perf_prob.htm$



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WHAT MAKES IT GO SLOW?

Obvious:-

- Not enough CPU
- Not enough memory
- Not enough disk I/O
- Not enough network I/O

Not so obvious:-

- AIX tuning
- Oracle/DB2 parameters log place, SGA, Buffers
- Read vs write characteristics,
- Adapter placement, overloading bus speeds
- Throttling effects e.g., single-thread dependency
- Application errors
- Background processes (backups, batch processing) running during peak online
- Concurrent access to the same files
- Changes in shared resources
- Hardware errors

How to Measure

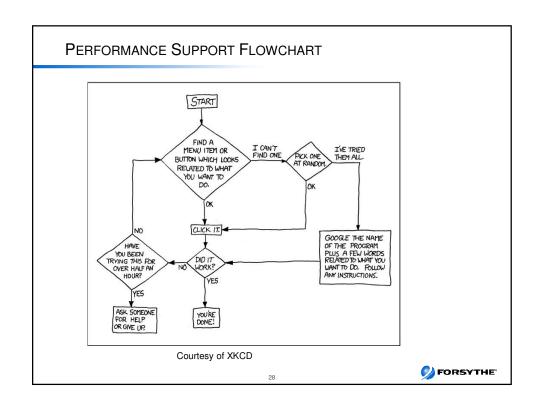
Response time is the elapsed time between when a request is submitted and when the response from that request is returned.

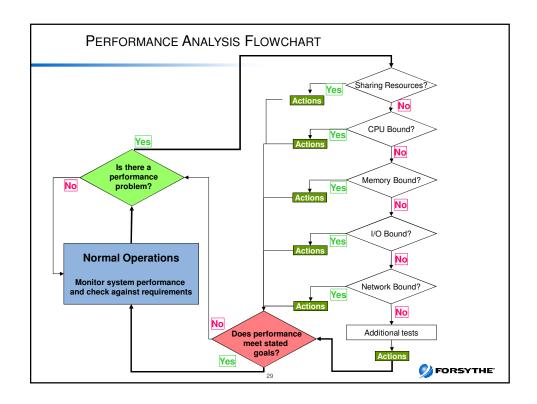
- Amount of time for a database query
- Amount of time it takes to echo characters to the terminal
- Amount of time it takes to access a Web page
- How much time does my user wait?

Throughput is a measure of the amount of work that can be accomplished over some unit of time.

- Database transactions per minute
- File transfer speed in KBs per second
- File Read or Write KBs per second
- · Web server hits per minute







Monitoring CPU

User, system, wait and idle are fine for dedicated LPARs
They are not fine for SPLPAR or dedicated donating LPARs
You need to measure and charge back based on used CPU cycles
Moral of the story – use Physc (Physical consumed)
Iparstat

Use with no flags to view partition configuration and processor usage



TERMS TO UNDERSTAND

Process

 A process is an activity within the system that is started with a command, a shell script, or another process.

Run Queue

 Each CPU has a dedicated run queue. A run queue is a list of runnable threads, sorted by thread priority value. There are 256 thread priorities (zero to 255). There is also an additional global run queue where new threads are placed.

Time Slice

 The CPUs on the system are shared among all of the threads by giving each thread a certain slice of time to run. The default time slice of one clock tick is 10 ms

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USING SAR -P ALL TO SHOW SMT THREADS

SMT2 Example

sar -P ALL 1 1 AIX sys01a 3 5 00CDAF6F4C00 ent=0.80

System Configuration: lcpu=4 ent=0.80

12:18:01	cpu	%usr	%sys	%wio	%idle	%physc	%entc
12:18:01	0	0	7	0	93	0.03	3.3
	1	100	0	0	0	0.37	46.8
	2	100	0	0	0	0.38	46.9
	3	0	1	0	99	0.02	3.1
	-	94	0	0	6	0.80	100

System is clearly busy - now map this to the mpstat command

mpstat -s 1 1

cpu0

2.55%

System configuration: lcpu=4 ent=0.80

 Proc0
 Proc1

 39.99%
 39.76%

 cpu1
 cpu2
 cpu3

 37.45%
 37.57%
 2.19%

Oracle tends to really like SMT and to take advantage of it



Using sar –P ALL (Power7 & SMT4)

AIX bpicnim 1 7 00F6934B4C00 10/05/11 (1 core and 2 VPs)

System configuration: lcpu=8 ent=1.00 mode=Uncapped

19:40:49 cpu	%u	sr %	SVS	%wio	%idle	physc	%entc
19:40:50	0	7	88	0	5	0.01	1.4
	1	0	0	0	100	0.00	0.3
	2	0	1	0	99	0.00	0.3
	3	0	0	0	100	0.00	0.3
	7	0	59	0	41	0.00	0.0
	U	-	-	0	98	0.98	97.5
	-	0	1	0	99	0.02	2.5

In the above cpu4-6 are missing as they are 0 so sar did not print them to save space

mpstat -s 1 1

System configuration: Icpu=8 ent=1.0 mode=Uncapped

Proc0 Proc4 0.01%
cpu0 cpu1 cpu2 cpu3 cpu4 cpu5 cpu6 cpu7
1.33% 0.31% 0.31% 0.31% 0.00% 0.00% 0.00% 0.00%

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SAR -MU -P ALL

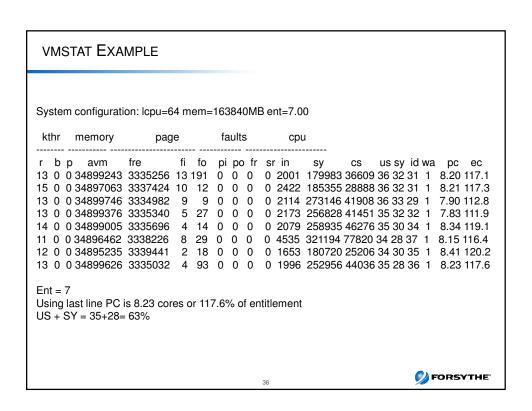
System configuration: lcpu=64 ent=7.00 mode=Uncapped

CPU		%usr	%sys	s%wio	%idle	e physo	%entc
Avera	ge						
	0	66	32	0	2	0.47	6.8
	1	48	15	2	34	0.20	2.9
	2	0	4	0	96	0.09	1.3
	3	0	4	0	96	0.09	1.3
	4	80	16	0	3	0.43	6.2
	5	74	6	1	18	0.28	4.0
	6	0	4	0	95	0.08	1.1
	7	0	4	0	95	0.08	1.1
	8	78	19	0	2	0.45	6.4
	9	54	13	2	32	0.21	3.0
	10	0	4	0	96	0.09	1.2
	11	0	4	0	96	0.09	1.2
	12	77	20	0	3	0.42	6.0
	13	63	10	2	25	0.23	3.3
	14	0	5	0	95	0.08	1.2
	15	1	4	0	95	0.08	1.2
	60	78	19	0	3	0.42	6.0
	61	56	16	2	27	0.22	3.1
	62	0	4	0	96	0.08	1.1
	63	0	6	0	94	0.08	1.2
AVE	-	52	17	1	30	12.90	184.2

On average exceeding entitlement Need to adjust it

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	VIO co	NSTA	NTLY E	EXCE	EDIN	IG ENT	ITLEME	NT	
,	System c	onfigui	ration: Ic	:pu=1	6 ent=	=1.10 mc	ode=Unca	apped	
	cpu	%usr	%sys	%wi	o %id	le physc	%entc		
	0	0	96	0	4	0.48	43.9		
	1	0	35	0	65	0.14	12.5		
	2	0	20	0	80	0.11	10.0		
	3	0	16	0	84	0.11	9.7	.83	
	4	1	67	0	33	0.10	9.1		
	5	0	33	0	67	0.05	5.0		4 VPs
	6	0	31	0	69	0.05	4.7		Ent=1.1
	7	0	31	0	69	0.05	4.6	.25	Using 1.74 on ave
	8	0	71	0	29	0.11	9.9		
	9	0	32	0	68	0.06	5.0		
	10	0	31	0	69	0.05	4.8		
	11	0	31	0	69	0.05	4.8	.27	
	12	0	82	0	18	0.18	16.4		
	13	0	27	0	73	0.07	6.1		
	14	0	25	0	75	0.06	5.8		
	15	0	25	0	75	0.06	5.8	.37	
	AVE -	0	57	0	43	1.74	158.0		
						35	5		FORSYTHE



kthr memory page faults cpu r b p avm fre fi fo pi po fr sr in sy cs us sy id wa 70 309 0 8552080 9902 75497 9615 9 3 84455 239632 18455 280135 91317 42 37 0 20 79 285 0 8537038 9371 83963 7568 44 2 84266 230503 19400 406846 77938 58 37 0 5 56 301 0 8540516 8895 91385 8912 12 3 101110 253980 17943 388340 86999 52 38 0 10 48 306 0 8544771 9565 101529 9966 14 3 112865 277552 16930 358515 82444 50 41 0 9 73 285 0 8547868 763 94305 5915 25 3 95071 277963 19299 438769 83214 49 35 0 16 23 317 0 8547888 9846 91608 5481 12 1 97364 235613 19148 393468 74293 55 34 0 11 16 352 0 8541280 8845 92946 5246 14 0 93028 244146 18471 448516 87874 44 37 0 19 fre is meaningless if you do not know the minfree, maxfree and mempools values SR:FR should be <= 4:1 244146: 93028 is around 2.61 : 1 System configuration: lcpu=32 mem=122880MB ent=8.00 kthr memory page faults cpu r b p avm fre fi fo pi po fr sr in sy cs us sy id wa pc ec 1 0 0 16760611 13937801 36 0 0 0 0 0 405 4413 1165 5 1 94 0 0.79 9.9 .75 9.9% of entitlement	mstat -	I 2 10											
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18 306 0 8544771 9565 101529 9966 14 3 112865 277552 16930 358515 82444 50 41 0 9 73 285 0 8544667 8763 94305 5915 25 3 95071 277963 19299 438769 83214 49 35 0 16 83 317 0 8547888 9846 91608 5481 12 1 97364 235613 19148 393468 74293 55 34 0 11 16 352 0 8541280 8845 92946 5246 14 0 93028 244146 18471 448516 87874 44 37 0 19 19 19 19 19 19 19 19 19 19 19 19 19											-	-	
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SR:FR should be <= 4:1 244146: 93028 is around 2.61 : 1 System configuration: lcpu=32 mem=122880MB ent=8.00 kthr memory page cpu													
1 0 0 16760611 13937801 36 0 0 0 0 0 405 4413 1165 5 1 94 0 0.79 9.9 .79													
	6 352 e is me R:FR s 44146: system	0 8541280 eaningless if should be <= 93028 is an configuratio	8845 9294 f you do not k = 4:1 round 2.61 : 1 on: lcpu=32 m	6 5246 14 0 now the minfro em=122880M	93028 ee, maxfi	244146 ree and r	18471	448516	87874				
	e is me R:FR s 44146: ystem kthr	eaningless it should be <- 93028 is an configuratio memory avm	8845 9294 f you do not k = 4:1 round 2.61 : 1 on: lcpu=32 m	6 5246 14 0 now the minfre em=122880M faults fo pi po fr	93028 ee, maxfi B ent=8.6 cp sr in	244146 ree and r 00 u sy	18471 mempo	448516 pols valu	8 87874 ues wa	pc	37 0 ec	19	70:
1 0 0 16760407 13938004	6 352 e is me R:FR s 44146: yystem kthr b p	0 8541280 eaningless if should be <- 93028 is an configuratio memory avm	8845 9294 f you do not k = 4:1 round 2.61 : 1 on: lcpu=32 m page fre fi 3937801	6 5246 14 0 now the minfre em=122880M faults fo pi po fr	93028 ee, maxfi B ent=8.6 cp sr in	244146 ree and r 00 u sy	18471 mempo	448516 pols valu	8 87874 ues wa	pc	37 0 ec	19	.79 is

MEMORY	VALUE	GB	МВ	
size	46137344	176.00	180224.00	
inuse	23832056	90.91	93093.97	
free	22305116	85.09	87129.36	
pin	3470487	13.24	13556.59	
virtual	16886019	64.42	65961.01	
page sz	4194304	16.00	16384.00	
page inuse	106961	0.41	417.82	
pin work	2128407	8.12	8314.09	
pin persist	0	0.00	0.00	
pin client	0	0.00	0.00	
pin lpage	1342080	5.12	5242.50	
inuse work	16885847	64.41	65960.34	
inuse persist	0	0.00	0.00	
inuse client	6946209	26.50	27133.63	

LSSRAD -AV			
Large LPAR REF1 SRA 0 0 63	D ME	0-15 20-23	PU 28-31 36-39 44-47 52-55 60- 7 32-35 40-43 48-51 56-59
Smaller LPA REF1 SRA 0 0 2 1 1	R	REF1 EM CP 0-7 home SRAE 8-11 MEM	indicates where REF1=0 SRAD=0 is local REF1=0 SRAD=1 is near Other REF values are far This is relative to the process
		39	O FORSYTHE

WHAT IS IOWAIT?

· iowait is a form of idle time

The **iowait** statistic is simply the percentage of time the CPU is idle AND there is at least one I/O still in progress (started from that CPU)

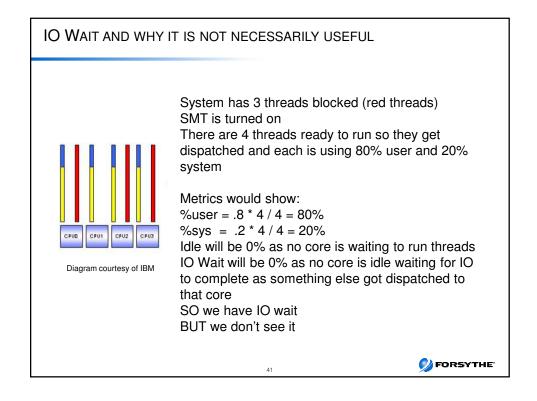
The **iowait** value seen in the output of commands like **vmstat**, **iostat**, and **topas** is the **iowait** percentages across all CPUs averaged together

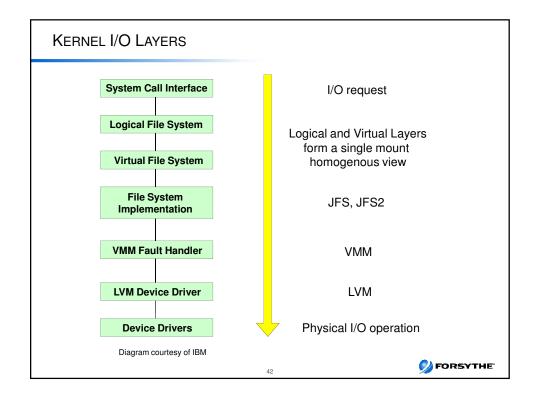
High I/O wait does not mean that there is definitely an I/O bottleneck

Zero I/O wait does not mean that there is not an I/O bottleneck

A CPU in I/O wait state can still execute threads if there are any runnable threads

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ROUGH ANATOMY OF AN I/O

LVM requests a PBUF

Pinned memory buffer to hold I/O request in LVM layer

Then placed into an FSBUF

- 3 types
- · These are also pinned
- Filesystem

Client

NFS and VxFS

External Pager

JFS2

JFS

If paging then need PSBUFs (also pinned)

Used for I/O requests to and from page space

Then queue I/O to hdisk (queue_depth)

Then gueue it to adapter (num cmd elems)

Adapter queues it to the disk subsystem

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VMSTAT -V OUTPUT

3.0 minperm percentage

90.0 maxperm percentage

45.1 numperm percentage

45.1 numclient percentage

90.0 maxclient percentage

1468217 pending disk I/Os blocked with no pbuf 11173706 paging space I/Os blocked with no psbuf 2048 file system I/Os blocked with no fsbuf 238 client file system I/Os blocked with no fsbuf 39943187 external pager file system I/Os blocked with no fsbuf

pbufs pagespace **JFS** NFS/VxFS

JFS2

numclient=numperm so most likely the I/O being done is JFS2 or NFS or VxFS Based on the blocked I/Os it is clearly a system using JFS2 It is also having paging problems

pbufs also need reviewing



ADAPTER QUEUE PROBLEMS

Look at BBBF Tab in NMON Analyzer or run fcstat command

Adapter device drivers use DMA for IO From fcstat on each fcs NOTE these are since boot

FC SCSI Adapter Driver Information

No DMA Resource Count: 0

No Adapter Elements Count: 2567

No Command Resource Count: 34114051

No DMA resource — adjust max_xfer_size No adapter elements — adjust num_cmd_elems

No command resource - adjust num_cmd_elems

If using NPIV make changes to VIO and client, not just VIO

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NETWORK

If 10Gb network check out Gareth's Webinar

 https://www.ibm.com/developerworks/wikis/download/attachments/153124943/7_PowerVM_10Gbit_Et hernet.pdf?version=1

netstat -v

· Look for overflows and memory allocation failures

Max Packets on S/W Transmit Queue: 884 S/W Transmit Queue Overflow: 9522

- "Software Xmit Q overflows" or "packets dropped due to memory allocation failure"
 - Increase adapter xmit queue
 - Use Isattr –EL ent? To see setting
- · Look for receive errors or transmit errors
- dma underruns or overruns
- mbuf errors

Lparstat 2

• Look for high vcsw – indicator that entitlement may be too low

tcp_nodelay (or tcp_nodelayack)

- Disabled by default
- · 200ms delay by default as it waits to piggy back acks on packets

Also check errpt - people often forget this



ENTSTAT-V

ETHERNET STATISTICS (ent18): Device Type: Shared Ethernet Adapter

Elapsed Time: 44 days 4 hours 21 minutes 3 seconds Transmit Statistics: Receive Statistics:

Packets: 94747296468 Packets: 94747124969 Bytes: 99551035538979 Bytes: 99550991883196 Interrupts: 22738616174 Interrupts: 0 Transmit Errors: 0 Receive Errors: 0 Packets Dropped: 0 Packets Dropped: 286155 Bad Packets: 0

Max Packets on S/W Transmit Queue: 712 S/W Transmit Queue Overflow: 0 Current S/W+H/W Transmit Queue Length: 50

Elapsed Time: 0 days 0 hours 0 minutes 0 seconds

Broadcast Packets: 3227715 Broadcast Packets: 3221586 Multicast Packets: 3394222 Multicast Packets: 3903090

CRC Errors: 0 No Carrier Sense: 0 DMA Underrun: 0 DMA Overrun: 0 Lost CTS Errors: 0 Alignment Errors: 0

No Resource Errors: 286155 check those tiny, etc Buffers Receive Collision Errors: 0 Max Collision Errors: 0

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Late Collision Errors: 0 Deferred: 0 Packet Too Short Errors: 0 SQE Test: 0 Packet Too Long Errors: 0 Timeout Errors: 0 Single Collision Count: 0 Packets Discarded by Adapter: 0 Receiver Start Count: 0

Multiple Collision Count: 0

Current HW Transmit Queue Length: 50

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ENTSTAT -V VIO

Receive Statistics: Transmit Statistics:

Packets: 83329901816 Packets: 83491933633 Bytes: 87482716994025 Bytes: 87620268594031 Interrupts: 0 Interrupts: 18848013287 Transmit Errors: 0 Receive Errors: 0 Packets Dropped: 0 Packets Dropped: 67836309 Bad Packets: 0

Max Packets on S/W Transmit Queue: 374 S/W Transmit Queue Overflow: 0 Current S/W+H/W Transmit Queue Length: 0

Elapsed Time: 0 days 0 hours 0 minutes 0 seconds

Broadcast Packets: 1077222 Broadcast Packets: 1075746 Multicast Packets: 3194318 Multicast Packets: 3194313 CRC Errors: 0 No Carrier Sense: 0 DMA Underrun: 0 DMA Overrun: 0

Lost CTS Errors: 0 Alignment Errors: 0 Max Collision Errors: 0 No Resource Errors: 67836309

Virtual I/O Ethernet Adapter (I-lan) Specific Statistics:

Hypervisor Send Failures: 4043136

Receiver Failures: 4043136 Send Errors: 0

Hypervisor Receive Failures: 67836309

"No Resource Errors" can occur when the appropriate amount of memory can not be added quickly to vent buffer space for a workload situation.

BUFFERS

Virtual Trunk Statistics

Receive Information

Receive Buffers Buffer Type Tiny Small Medium Large Huge Min Buffers 512 512 128 24 24 Max Buffers 2048 2048 256 64 64 Allocated 513 2042 128 24 24 Registered 511 506 128 24 24 History Max Allocated 532 2048 128 24 24 Lowest Registered 502 354 128 24 24

chdev -I <veth> -a max_buf_small=4096 -P

chdev -I <veth> -a min_buf_small=2048 -P

Above increases min and max small buffers for the virtual ethernet adapter configured for the SEA above

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LPARSTAT

Iparstat 30 2 output

System configuration: type=Shared mode=Uncapped smt=4 lcpu=12 mem=6144MB psize=4 ent=1.50

%user %sys %wait %idle physc %entc lbusy app vcsw phint

 0.1
 9.6
 0.0
 90.3
 0.38
 25.5
 3.4
 3.55
 16678
 5

 0.1
 8.2
 0.0
 91.7
 0.33
 21.8
 3.5
 3.59
 13922
 5



[&]quot;Max Allocated" represents the maximum number of buffers ever allocated

[&]quot;Min Buffers" is number of pre-allocated buffers

[&]quot;Max Buffers" is an absolute threshhold for how many buffers can be allocated

DEMOTED I/O IN ORACLE

CIO write fails because IO is not aligned to FS blocksize

i.e app writing 512 byte blocks but FS has 4096

Ends up getting redone

- Demoted I/O consumes more kernel CPU
- And more physical I/O

To find demoted I/O (if JFS2)

 $trace -aj \ 59B, 59C \ ; \ sleep \ 2 \ ; \ trcstop \ ; \ trcrpt -o \ directio.trcrpt$

grep -i demoted directio.trcrpt

Look in the report for:





REDO LOGS AND DEMOTED I/O

Isfs -a output

 Name
 Nodename
 Mount Pt
 VFS Size
 Options
 Auto Accounting

 /dev/hd4
 - /
 jfs2 524288
 rw
 yes no

 /dev/hd1
 - /home
 jfs2 20971520
 rw
 yes no

 /dev/hd2
 - /usr
 jfs2 8912896
 rw
 yes no

Isfs -q output

Name Nodename Mount Pt VFS Size Options Auto Accounting /dev/hd4 -- / jfs2 524288 rw yes no

(Iv size: 524288, fs size: 524288, block size: 4096, sparse files: yes, inline log: no, inline log size: 0, EAformat: v1, Quota: no, DMAPI: no, VIX: yes, EFS: no, ISNAPSHOT: no, MAXEXT: 0, MountGuard: no)

NOTE THE BLOCKSIZE ABOVE IS 4096 – redo log should be 512 So look for that with redo logs (usually /u99 or some such – check with DBA)

Taken from an NMON report and totaled here				
			МВ	МВ
	AVE	MAX	AVE	MAX
Disk read KB/S	19374.7	67151	18.92	65.58
Disk write KB/s	6259.5	40462.5	6.11	39.51
ВОТН	25634.2	107613.5	25.03	105.09
FCS0 read KB/s	4710.1	22204.7	4.60	21.68
FCS0 write KB/s	1412.5	9903.9	1.38	9.67
BOTH	6122.6	32108.6	5.98	31.36
FCS1 read KB/s	4710.1	20129.6	4.60	19.66
FCS1 write KB/s	1591.9	14330.6	1.55	13.99
ВОТН	6302	34460.2	6.15	33.65
FCS2 read KB/s	4988	17924.6	4.87	17.50
FCS2 write KB/s	1666.2	13539.8	1.63	13.22
ВОТН	6654.2	31464.4	6.50	30.73
FCS3 read KB/s	4953.9	21645.9	4.84	21.14
FCS3 write KB/s	1528.4	9945.1	1.49	9.71
вотн	6482.3	31591	6.33	30.85
ALL FCS	13136.5	63055.4	12.83	61.58
		53		FORSYTH

OPENING A PMR

Do yourself a favor and open via the web

• Yes you need a login but it is worth it!

Gather documentation

- IBM needs a clear description of the problem
 - Include any error messages
- They also need serial numbers, etc for entitlement

Software

https://www.ibm.com/support/servicerequest

Hardware

• http://www-947.ibm.com/usrsrvc/support/esc/signin.jsp

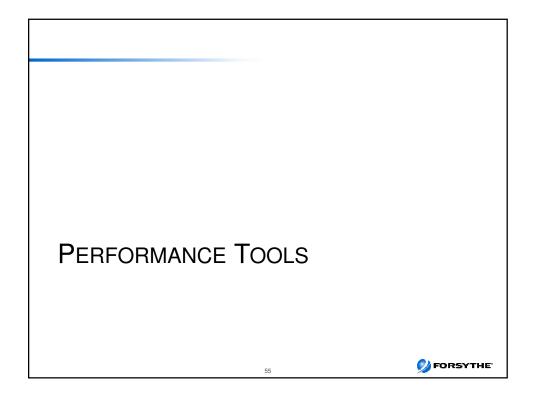
Determine and set severity correctly

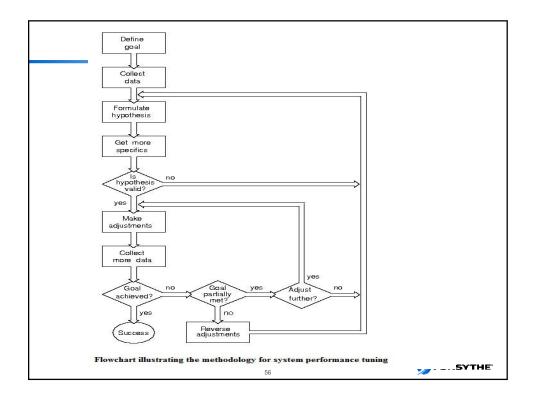
- Sev 4 is documentation and seems to be default
- Sev 1 means hard down and you are on call 7/24

Uploading files to IBM

• http://www-05.ibm.com/de/support/ecurep/index.html

OFFICE STATES





AIX Performance Monitoring Tools (lots of options)

Tools	Monitor status and stats	Trace	Tune
Virtualization	lparstat, mpstat, schedo, hpmcount, hpmstat, VIOS and HMC commands	VIOS and HMC commands	schedo, VIOS commands, HMC commands
Processor	vmstat, topas, nmon, iostat, ps, lparstat, mpstat, sar, time, emstat, netpmon, wlmstat, xmperf, procmon	tprof, curt, splat, trace, trcpt	schedo, fdpr, bindprocessor, nice/renice, setpri, smtctl
Memory	vmstat, sar, topas, nmon, ps, lsps, ipcs, svmon, netpmon, filemon, xmperf, wlmstat, pagesize	trace, trcpt	vmo, rmss, fdpr, chps/mkps
Network	netstat, topas, nmon, nfsstat, atmstat, entstat, tokstat, fddstat, nfsstat, ifconfig, netpmon tcpdump, wimstat, iperf, netperf, jperf	iptrace, tcpdump, ipreport, trace, trcpt	no, nfso, chdev, ifconfig
I/O, LVM, JFS2	vmstat, sar, topas, nmon, iostat, fcstat, lvmstat, lsps, lsdev, lsattr, lspv, lsvg, lslv, fileplace, trcpt, filemon, ncheck, xmperf, wlmstat	trace, tropt	loo, lvmo, chdev, nfso, migratepv, chlv, reorgvg, chps
Kernel	ps, pstat, topas, nmon, ipcs, emstat, svmon, truss, kdb, dbx, gprof, fuser, prof, ncheck, procmon	truss, prof, curt, splat, trace, trcpt	chdev, fdpr, schedo, schedtune, tunchange, tuncheck, tunrestore, tunsave, tundefault, raso
Application	emstat, gprof, trpof, truss, probevue, prof, time	emstat, gprof, trpof, truss, probevue, prof, time	emstat, gprof, trpof, truss, probevue, prof, time

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Tools

https://www.ibm.com/developerworks/wikis/display/WikiPtype/Other+Performance+Tools

topas

New –L flag for LPAR view

nmon

nmon analyzer

- Windows tool so need to copy the .nmon file over in ascii mode
- Opens as an excel spreadsheet and then analyses the data
- Also look at nmon consolidator

sar

- sar -A -o filename 2 30 >/dev/null
- Creates a snapshot to a file in this case 30 snaps 2 seconds apart
- Must be post processed on same level of system

errpt

Check for changes from defaults

ioo, vmo, schedo, vmstat $-\!v$

lvmo

lparstat, mpstat

iperf, jperf, netperf

iostat

Check out Alphaworks for the Graphical LPAR tool

Ganglia - http://ganglia.info

Nmonrrd and nmon2web and pGraph Commercial IBM

- PM for AIX
- Performance Toolbox
- Tivoli ITM

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OTHER TOOLS

filemon

- filemon -v -o filename -O all
- sleep 30
- trcstop
- Most active LVs, PVs and files

pstat to check async I/O in 5.3

pstat -a | grep aio | wc –l

perfpmr to build performance info for IBM if reporting a PMR

/usr/bin/perfpmr.sh 300

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NMON

nmon -ft -A -s 15 -c 120

• Grabs a 30 minute nmon snapshot with async I/O

nmon -ft -A -M -L - - - - s 15 -c 120

· Same as above but includes large pages and some other features

Must be running nmon12e or higher

Nmon comes with AIX at 5.3 tl09 or 6.1 tl01 and higher BUT on 5.3 I download the latest version from the web so I get the latest v12 for sure

Creates a file in the working directory that ends .nmon

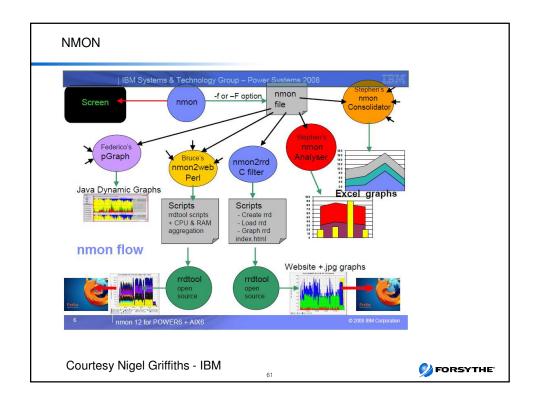
This file can be transferred to your PC and interpreted using nmon analyser or other tools

nmon –f –O – now gets seastats for VIO server

 $nmon-f-K \qquad \quad -dump\ libperfstat\ structures$

http://www.ibm.com/developerworks/wikis/display/WikiPtype/nmon http://www.ibm.com/developerworks/wikis/display/WikiPtype/nmonanalyser http://www.ibm.com/developerworks/wikis/display/WikiPtype/nmonconsolidator





NMON ON POWER6 & AIX6 + - New Features for V12

Disk Service Times

Selecting Particular Disks

Time Drift

Multiple Page Sizes

Timestamps in UTC & no. of digits

More Kernel & Hypervisor Stats *

High Priority nmon

Advanced, POWER6 and AIX6 items

Virtual I/O Server SEA

Partition Mobility (POWER6)

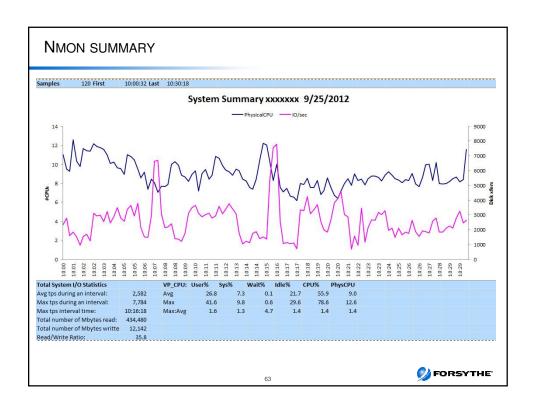
WPAR & Application Mobility (AIX6)

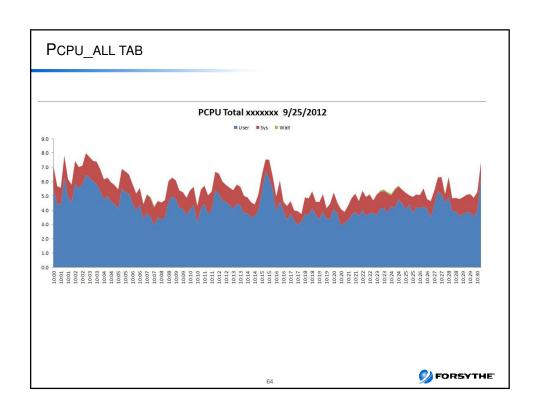
Dedicated Donating (POWER6)

Folded CPU count (SPLPAR)

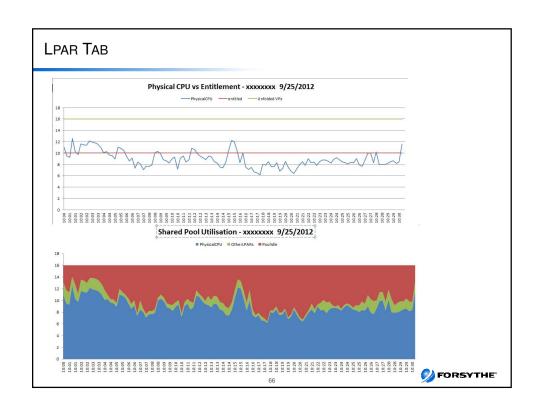
Multiple Shared Pools (POWER6)

Fibre Channel stats via entstat





d	А	В	С	D	Е	F	G	Н	1	J
1	Iparno	3								
2	Iparname	XXXXXX								
3	CPU in sys	24								
4	Virtual CPU	16								
5	Logical CPU	64								
6	Pool CPU	16								
7	smt threads	4								
8	capped	0								
9	min Virtual	8								
10	max Virtual	20								
11	min Logical	8								
12	max Logical	80								
13	min Capacity	8								
14	max Capacity	16								
15	Entitled Capacity	10								
16	Weight	150								
17	min Memory MB	131072								
18	max Memory MB	327680								
19	online Memory	294912								
20	pool id	2								
21	Flags	LPARed DRa	ble SMT	Shared Un	Capped Po	olAuth M	gratable N	ot-Donatir	ng AMSable	≘.



USEFUL WEB LINKS

Sign up for Storage and System Notifications

https://www14.software.ibm.com/webapp/set2/subscriptions/onvdq

Article on this topic

http://www.ibmsystemsmag.com/aix/administrator/performance/performance_upda tes/

POWER Firmware Code Matrix

http://www-304.ibm.com/webapp/set2/sas/f/power5cm/power7.html

Perform

- http://www-01.ibm.com/support/docview.wss?uid=aixtools-27a38cfb
- ftp://ftp.software.ibm.com/aix/tools/perftools/perfpmr

Fix Level Recommendation Tool (FLRT)

http://www-304.ibm.com/support/customercare/flrt/home

Nigel's AIXPert Blog

- https://www.ibm.com/developerworks/mydeveloperworks/blogs/aixpert/?lang=en IBM Performance Tools
- http://www.ibm.com/developerworks/wikis/display/WikiPtype/Other+Performance+Tools
- Includes new advisors for Java, VIOS, Virtualization

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USEFUL LINKS

AIX Wik

https://www.ibm.com/developerworks/wikis/display/WikiPtype/AIX

HMC Scanner

• http://www.ibm.com/developerworks/wikis/display/WikiPtype/HMC+Scanner

Workload Estimator

• http://ibm.com/systems/support/tools/estimator

Performance Tools Wiki

http://www.ibm.com/developerworks/wikis/display/WikiPtype/Performance+Monitoring+Tools

Performance Monitoring

 https://www.ibm.com/developerworks/wikis/display/WikiPtype/Performance+Monitoring+D ocumentation

VIOS Advisor

 https://www.ibm.com/developerworks/wikis/display/WikiPtype/Other+Performance+Tools# OtherPerformanceTools-VIOSPA

USEFUL LINKS

Service and support best practices

- http://www14.software.ibm.com/webapp/set2/sas/f/best/home.html
- Fix Central HMC, SDMC, Firmware, AIX Updates
- http://www-933.ibm.com/support/fixcentral/

IBM Prerequisite Tool

https://www-912.ibm.com/e_dir/eserverprereg.nsf

IBM System Planning Tool

http://www-947.ibm.com/systems/support/tools/systemplanningtool/

IBM Systems Workload Estimator

- http://www-947.ibm.com/systems/support/tools/estimator/index.html nmon wiki
- http://www.ibm.com/developerworks/wikis/display/WikiPtype/nmon nmon analyser wiki
- http://www.ibm.com/developerworks/wikis/display/WikiPtype/nmonanalyser nmon consolidator wiki
- http://www.ibm.com/developerworks/wikis/display/WikiPtype/nmonconsolidator

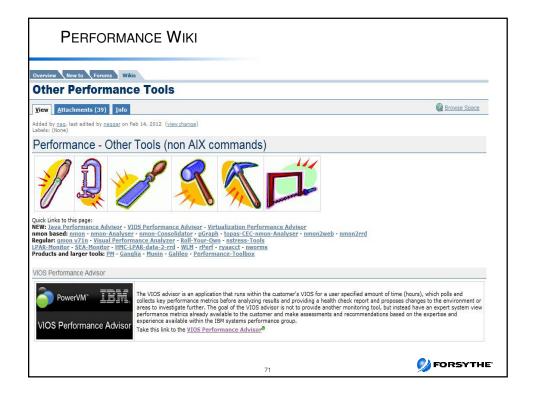
IBM Redbooks

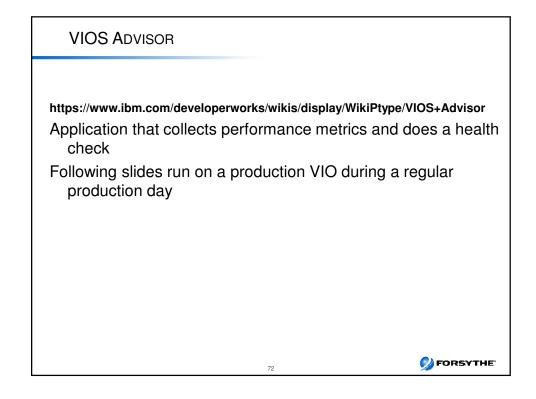
• http://www.redbooks.ibm.com

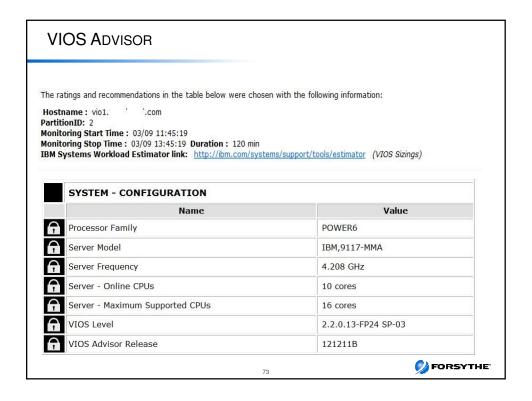
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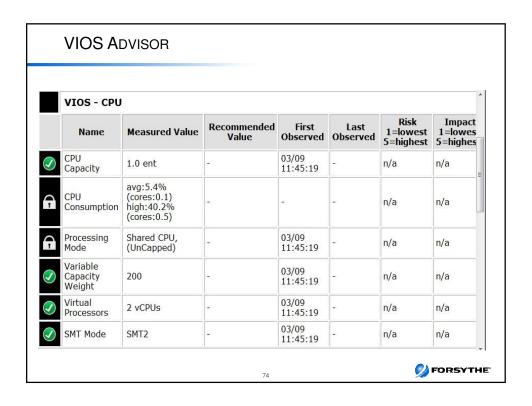
DON'T FORGET!



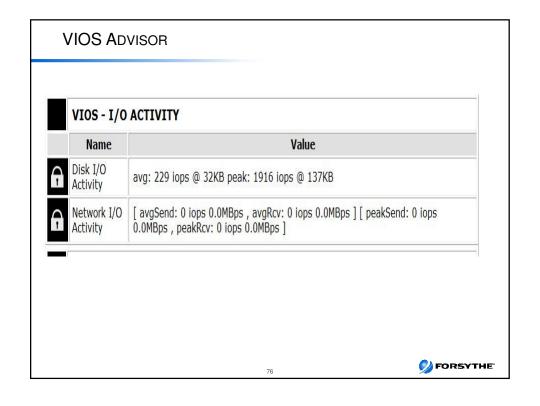




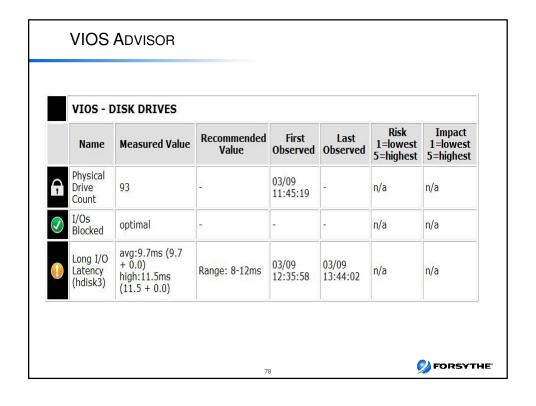




Name	Measured Value	Recommended Value	First Observed	Last Observed	Risk 1=lowest 5=highest	Impact 1=lowes 5=highes
Shared Pool Monitoring	enabled	_	03/09 11:45:19	-	n/a	n/a
Shared Processing Pool Capacity	10.0 ent.		03/09 11:45:19	_	n/a	n/a
Free CPU Capacity	avg_free:9.4 ent. lowest_free:7.7 ent.	-	8	0	n/a	n/a



	VIOS - DISK ADAPTERS								
	Name	Measured Value	Recommended Value	First Observed	Last Observed	Risk 1=lowest 5=highest	Impact 1=lowest 5=highest		
1	FC Adapter Count	3	2	03/09 11:45:19	<u></u>	n/a	n/a		
-	FC Avg IOps	avg: 77 iops @ 32KB	-	03/09 11:45:19	03/09 13:45:19	n/a	n/a		
 ✓	FC Adapter Utilization	optimal	ā	-	-	n/a	n/a		
₹	FC Port Speeds	running at speed	-	-	-	n/a	n/a		



	VIOS - MEMORY										
	Name	Measured Value	Recommended Value	First Observed	Last Observed	Risk 1=lowest 5=highest	Impact 1=lowest 5=highest				
X	Real Memory	4.000 GB	7.000 GB	03/09 11:45:19	12	1	2				
	Available Memory	0.346 GB	1.5 GB Avail.	03/09 11:45:39	03/09 13:45:05	n/a	n/a				
>	Paging Rate	0.2 MB/s pg rate	-	-	-	n/a	n/a				
<u> </u>	Paging Space Size	8.000 GB	Tak	03/09 11:45:19	-	n/a	n/a				
	Free Paging Space	7.923 GB free		-	0 .5 /4	n/a	n/a				
	Pinned Memory	1.262 GB pinned	-	=	-	n/a	n/a				

